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Today's Connected Traveler.



American Airlines

AA Adds Vaccination Verification to VeriFly

As more countries and destinations move to require proof of a coronavirus (COVID-19) vaccination for travelers, American Airlines is working with mobile health partner Daon and its app VeriFLY to help customers verify they are vaccinated and ready to fly.

Customers using the VeriFLY app now have the option to securely upload their vaccine documentation for travel to the Bahamas, El Salvador and Guatemala.

For travel to these countries, customers can upload a photo of both sides of their COVID-19 vaccine record into the app. The VeriFLY team will review that all documentation meets the destination requirements. Customers can download the app for free from the iOS App Store or Google Play Store.

American Airlines does not require vaccination for travel. In some cases, as with required visas or other immunizations, a customer may be required by a local destination to have proof of a COVID-19 immunization. We will confirm the customer has documents required by their destination's local government before they board the plane.

American also has opened expedited check-in lanes for travelers using VeriFly at its hubs in Charlotte, Dallas/Fort Worth, Los Angeles and Miami as well as in Cancun; Puerto Vallarta; Liberia, Costa Rica; Bogotá; London Heathrow; and Tokyo Narita.

5 Star Essentials service

For customers traveling with kids or anyone simply looking for

a simplified airport experience, the journey is now easier thanks to the launch of the new American Airlines Five Star Essentials service.

Customers traveling in any cabin on an American flight can book the Five Star Essentials service for departures and domestic connections at Charlotte Douglas International Airport (CLT), Dallas/Fort Worth International Airport (DFW) and Miami International Airport (MIA).

Customers purchasing Five Star Essentials will be:

- **Greeted at Priority Check-in and provided assistance checking in for flights, selecting seats and checking baggage**
- **Accompanied through the Priority security lane and assisted to ensure luggage and personal belongings stay together and organized**
- **Escorted through the airport and to their gate**

5 Star Essentials starts at \$149 (includes up to two adults and three children) for travel beginning May 24, 2021.

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