

▲ DELTA  
KEEP CLIMBING.  
*Together.*

June 9, 2020

## Supporting You & Your Travelers

*Committed to Safety, Working with Airline Partners & More*



### Committed to Safety & Clean

**\*NEW\*** Delta is extending our commitment to make more space for safer travel by continuing to block the selection of middle seats and capping seating in every cabin through **Sept. 30, 2020**. We are also adding flying on routes where customer demand is driving flight loads closer to our caps. And, beginning **June 10**, we are restarting automatic, advance Medallion Complimentary Upgrades to Delta One (domestic U.S.), First Class and Delta Comfort+. [Read more.](#)

Delta also continues to make safety and cleanliness a top priority for customers from check-in to baggage claim. [Read more.](#)



### Airline Partners

**\*NEW\*** Our airline partners [Aeromexico](#), [Air France](#), [KLM](#), and [Virgin Atlantic](#) recently announced the gradual return to passenger flying for a number of routes previously reduced due to the COVID-19 pandemic. Specific route restart dates will vary due to travel restrictions.

Along with Delta, our partners have introduced measures with a focus on providing booking flexibility, transforming the industry standard of aircraft cleanliness and providing timely information, to ensure customers enjoy a hassle-free, seamless and safe experience from start to finish. Learn more by visiting each of our partner airline websites linked below.

[Aeromexico](#) [Air France](#) [China Eastern](#) [KLM](#) [Korean Air](#)  
[LATAM](#) [WestJet](#) [Virgin Atlantic](#) [Virgin Australia](#)



### June Schedule

**\*UPDATED\*** In June, customers will see the return of several major routes, both U.S. domestic and international, which were previously suspended due to the COVID-19 pandemic. Complete details are listed [here](#).



### Flexibility & Waivers

As customers' travel plans continue to change during the COVID-19 pandemic, we're extending our change fee waiver for **new flights purchased through June 30**. We're also providing greater flexibility to **re-book travel through Sept. 30, 2022** for eligible customers who have:

- Upcoming travel already booked between now and Sept. 30 as of April 17, 2020
- Canceled travel from flights between March 2020 and September 2020

[Read more](#) about Delta's extended flexibility.



## Cargo & Charters

Delta is offering cargo and charter solutions for you to move your customers and your goods while maintaining the highest standard of reliability, safety and cleanliness:

**\*NEW\* Delta Cargo:** Worldwide charter solutions to meet your shipping needs including Express, Standard Freight, Specialty cargo and tailored service for items that need extra attention. [Learn more](#) about Delta's updated Asia-U.S. cargo-only flights schedule.

**Wheels Up** for small groups: Offering on-demand charters and a new Corporate Support Program, providing flexible options as a Delta Corporate account. [Watch this video to learn more.](#)

**Delta Charter** for large groups: Tailored corporate shuttle options available with access to over 800 aircraft and a dedicated planner and catering specialist.



## Aircraft

As a result of the COVID-19 pandemic, Delta will retire certain aircraft earlier than initially planned. Delta's MD-88s and MD-90s made their [last flights in early June](#). By the end of 2020, [18 widebody Boeing 777s](#) will be retired.



## Airports & Facilities

Delta is temporarily consolidating flying in select U.S. metros served by multiple airports. For a complete list of these temporary changes [click here](#).

Airport updates include:

**Atlanta (ATL):** We are consolidating gate operations across terminals, minimizing use of portions of Terminals C, D and E.

**Los Angeles (LAX):** Check-in counters in Terminal 3 are now closed. Customers checking in bags or needing special services for all Delta flights should proceed to check-in counters in Terminal 2.

**New York (LGA):** Check-in for all Delta flights will take place in Terminal C. Terminals C and D will continue to operate flights and arriving passengers in Terminal D should continue to use the baggage claim in that terminal.

**New York (JFK):** Check-in for all Delta flights will take place in Terminal 4. For customers departing from Terminal 2, they will take the JFK Jitney Shuttle to terminal 2 once through security in Terminal 4.



## More Information

For more information, visit <https://news.delta.com/category/travel-well> and <https://news.delta.com/category/routes-waivers>