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The Ultimate Resource for  
Today's Connected Traveler.



## **Airline Change Fee Waivers & Name Changes Expiration Extensions Real ID**

Over the last week, the global airline industry has reduced capacity by 20 million seats! This is the largest single weekly capacity cut in recorded history, according to OAG.

The airlines recognize that corporations and travelers are accumulating unused tickets and they are offering a lot of flexibility. We receive daily & weekly updates to the change policies, exchange fee waivers, name change waivers and ticket expiration extensions.

Please know that CTM is keeping up with each change and we will assist travelers with the most up to date information. Waivers are applied when the new reservation is booked.

CTM is storing each cancelled, non refundable ticket in our database. Each month the most updated list will be sent out on your Monthly Unused Ticket Report.

**If the traveler cancelled the reservation prior to the flight, then the non refundable rules apply. The airlines are only refunding applicable tickets and reservations for AIRLINE cancelled flights.**

### **[TSA is accepting expired licenses](#)**

The Department of Homeland Security (DHS) has extended the deadline in which TSA will accept only

drivers licenses or state ID cards with REAL ID as valid to fly domestically. The former October 2020 deadline is now October 1, 2021. TSA will continue to accept conventional state ID as an adequate ID for domestic air travel. TSA will also accept a conventional license or state ID that expired on or after March 1, for a year after expiration or 60 days after the duration of the emergency.

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