

Please distribute to your travelers or [notify CTM](#) if you would like us to forward this notification.



[Website](#) [Business Travel](#) [Leisure](#) [About](#) [Resources](#) [News](#) [Contact Us](#)

The Ultimate Resource for  
Today's Connected Traveler.



## United Airlines Permanently Eliminates Change Fees

August 31, 2020

United Airlines is eliminating change fees for all economy and premium cabin tickets for travel within the U.S.—permanently.

The typical \$200 change fee will no longer be charged to those making changes to their tickets, which the airline says is a way for it to “serve our customers better” as the industry continues to deal with the impact of the COVID-19 crisis.

Flyers will still have to pay the difference in fare and basic economy ticket holders will still have a change fee, but the vast majority of United flyers will be able to make unlimited changes to their tickets without paying a fee.

United also announced that it would allow flyers to fly standby for free on the day of their original scheduled travel starting on January 1, 2021. The new policy will allow flyers who get to the airport early or have a change of plans to get on an earlier departure if there's room.

STAY CONNECTED:



Thank you for your business,  
Corporate Travel Management

[www.goctm.com](http://www.goctm.com)

704-561-0707 | 800-800-6336 | [reservations@goctm.com](mailto:reservations@goctm.com)