

# Attention: Travel Managers

This is not being sent to all travelers unless requested



[Website](#) [Business Travel](#) [Leisure](#) [About](#) [Resources](#) [News](#) [Contact Us](#)



## CTM & Crisis Management



CTM knows that companies rely heavily on travel. Business travel is a primary driver that helps make sales, keeps you in contact with your vendors, builds stronger relationships with clients and can help keep you up to date with industry trends.

**But what happens when your employees are all over the world during a crisis such as the Coronavirus outbreak?**

CTM is a travel management company with clients around the globe and we are committed to your success.

**Pro-active** - CTM reached out to our travelers to assist with flight changes and cancellations.

**Traveler location Services** - We have provided our accounts with 'Duty of Care' reporting - traveler location reports and Live graphical mapping.

**Unused Tickets** - As we cancel reservations, those unused tickets are added to our database for future use and tracking. No lost money!

**Reporting** - Our reporting staff has provided HR departments and travel managers with a host of travel data management and analytical reports.

**Available** - Your Travelers **are not receiving this message** - "We are experiencing very high call volumes—we appreciate your patience should you face long wait times, please call back later". ***Our average hold time this week is 11 seconds!***

CTM is your committed travel advocate. Our staff is working hard and together we will make the challenges of the next few months a little easier and surmountable. **No cancellation fees have been charged.**

Have peace of mind and best wishes for the health of you and your families.

STAY CONNECTED:



Thank you for your business,  
Corporate Travel Management

[www.goctm.com](http://www.goctm.com)

704-561-0707 | 800-800-6336 | [reservations@goctm.com](mailto:reservations@goctm.com)