



Effective December 8th

Itineraries now include an alternative, in-policy flight itinerary recommendations. If a traveler selects an out-of-policy flight, they will now be offered in-policy options prior to checkout. This applies for both standard and dynamic policy.

Current behavior when flight(s) booked are Out of Policy:

New Alternate In-Policy Itinerary Display:

Alternative itinerary options that would be displayed to your travelers may include up to 10 itineraries that would be considered in-policy based on their search request. These in-policy options are based on your policy configurations and could be displayed for the following reasons:

- A lower fare available on the exact same itinerary already selected
- A lower fare available on a different itinerary using a preferred airline
- A lower fare available on a different itinerary using the same cabin as selected
- A lower fare available on a different itinerary using an alternate airport
- A lower fare available on a different itinerary using the same time window as selected
- A lower fare on a different itinerary with same or fewer number of stops

Airlines

em from the search results.

Flagship Business

\$1,232

Round trip

In Policy Options

Out-of-Policy flight is selected. Potential In-Policy flight with less expensive airfares are available. Change selection or continue with selected flight.

Selected Flights

United Airlines 311

Mon, Feb 02

BOS 8:25 am → Mon, Feb 02

LAX 12:03 pm

Economy • Coach

⌚ 6h 38m • Nonstop

American Airlines 2869

Thu, Feb 05

LAX 12:35 pm → Thu, Feb 05

BOS 8:58 pm

Flagship Business • Business

⌚ 5h 23m • Nonstop

\$1,231.83

Continue

Recommended Flights

United Airlines 311

Mon, Feb 02

BOS 8:25 am → Mon, Feb 02

LAX 12:03 pm

Economy • Coach

⌚ 6h 38m • Nonstop

United Airlines 1783

Thu, Feb 05

LAX 8:20 am → Thu, Feb 05

BOS 4:52 pm

Economy Fully Refundable • Coach

⌚ 5h 32m • Nonstop

\$311.24

Select

United Airlines 311

Mon, Feb 02

BOS 8:25 am → Mon, Feb 02

LAX 12:03 pm

Economy • Coach

⌚ 6h 38m • Nonstop

American Airlines 1239

Thu, Feb 05

LAX 9:30 am → Thu, Feb 05

BOS 5:56 pm

Main Cabin • Coach

⌚ 5h 26m • Nonstop

\$358.10

Select

United Airlines 311

Mon, Feb 02

BOS 8:25 am → Mon, Feb 02

LAX 12:03 pm

Economy • Coach

⌚ 6h 38m • Nonstop

American Airlines 12

Thu, Feb 05

LAX 8:00 am → Thu, Feb 05

BOS 4:26 pm

Main Cabin • Coach

⌚ 5h 26m • Nonstop

\$358.10

Select

If you have questions, please reach out to the
CTM Deem Support Team
704-943-2987 / deem@goc tm.com

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